

Lenovo Exclusive Employee Offer- Oct-Dec'2025 Offer

❑ What is the name of this offer/campaign & what are the gratifications?

The Lenovo Exclusive Employee Offer- Oct-Dec'2025 offers upgrades Warranty & Accidental damage protection.

Series	Base Warranty	Pay-3999
Legion	1Yr Warranty, 1 Yr LUS and 1 Yr ADP	3 Years Warranty + 3 Years Accidental Damage Protection @Free of Cost <i>*Above includes base warranty for the device</i>
Yoga	1Yr Warranty, 1 Yr PC and 1 Yr ADP	
Slim 5	1Yr Warranty, 1 Yr PC and 1 Yr ADP	
Flex 5	1Yr Warranty, 1 Yr PC and 1 Yr ADP	
LOQ	1Yr Warranty and 1 Yr ADP	
IP Gaming3	1Yr Warranty	
Slim 3	1Yr Warranty and 1 Yr ADP	
Slim 1	1Yr Warranty and 1 Yr ADP	

Lenovo

❑ This Offer is valid till what period?

For Warranty:

The offer is applicable from 01st October 2025 to 31st December 2025.

The last date of registration is 7th January 2026.

❑ Who is eligible for this Offer?

The offers are applicable on select Series / Model Laptops & MTMs machines (refer

www.buyalenovo.com/redeem for more details & MTM numbers)

❑ Is this offer applicable for purchase from anywhere in India?

Offer is applicable on products purchased via offline, Lenovo authorized online channels and www.lenovo.com in India within the offer period.

❑ What will be the URL of the website where I can redeem this offer?

To avail this offer, eligible customers need to register on the online portal

<https://buyalenovo.com/psu/> by agreeing to the terms and conditions of the offer. The website shall be open for registration only during the offer period and no further claims shall be entertained beyond the Offer Period.

❑ What is the process of registration?

Upload Invoice Copy – which must include BUYER's name, purchase date, machine series, serial number, MTM number & dealer's seal and signature, Contact details (including address (if applicable), phone number and valid email id), Store Name and Location from where the product has been purchased. Incomplete, indecipherable or illegible information will not be considered, and registration will be deemed invalid.

Registration terms:

1. Customer needs to upload the documents as per the details given on the website.
2. In case the documents are verified and found correct the warranty will be updated for the machine within 11 working days.
3. In case of any discrepancies in the documents submitted customer will be notified through e- mail and the customer needs to submit the correct/necessary documents within 7 working days from the date of notification.

❑ Will I get any Case ID or Ticket Number post uploading the scanned copies of the IDs?

Yes, after the registration process is completed successfully, the customer will receive an acknowledgement on his/her registered email id along with a ticket number. This ticket number can be used as a reference for any future communication on this offer.

❑ What are the timelines of the Validation process?

Below are the timelines for the validation process.

- It would take 2- 7 business days from the date of registration, to validate the registration and update the customers about the status of the registration.

❑ Do I need to share my documents with BUSINESS PARTNER?

No. You can register on <https://buyalenovo.com/psu/> with your necessary details and upload required documents yourself.

❑ Do I need to submit hard copy of my documents to the BUSINESS PARTNER?

This offer is completely paperless.

❑ Whom do I need to contact or what will be the email ID for any concerns or issues on this offer?

For any queries, please send us an email at [redeem@buyalenovo.com](mailto:redem@buyalenovo.com) or contact us at 080-49064431 (During business days between 09:45 AM to 6:15 PM except on public holidays).

❑ Can I use this offer for my business purposes (SMB/REL)?

This offer is NOT valid for any organizational purchases, educational institutes or special price clearance cases and also not valid for purchases made by company's Business Partners, National Distributors or Company's Employees or for any of their relatives.

❑ My BUSINESS PARTNER has got an offer running that allows me to get free accessories. Can I club this with this offer?

This offer cannot be clubbed with any other end-customer offer run by Lenovo during same /earlier period.

❑ **Can I register for this offer after one or 2 months?**

The offer is applicable for machines purchased within 15 Months of manufacturing date and invoiced between 01st October 2025 to 31st December 2025 for the applicable MTMs. The last date of registration is 07th January 2026.

❑ **What is the MTM criteria of the machines that are eligible to avail the offer?**

You would be eligible to avail the offer only if the Lenovo machine is purchased from India, from a Lenovo Authorized Sales Partner & The offer is applicable for machines purchased within 15 Months of manufacturing date and invoiced between 01st October 2025 to 31st December 2025 to avail warranty offer and the offer is available for the applicable MTMs.

❑ **Are products purchased online eligible to avail the offer?**

Yes, only on the purchase of authorized online partners of Lenovo.

❑ **Is ID proof mandatory?**

Yes, Employee ID proof is mandatory.

❑ **Which are the quick reference URLs to get my answers immediately?**

<https://buyalenovo.com/ticket> - to know your registered offer status, for payment link, reason for not processing documents, for uploading revised documents, gratification dispatch details and the delivery status.

<https://pcsupport.lenovo.com/in/en/warrantylookup> - by typing your machine serial number you can check warranty status.

THE END